

NEW PLAN INFORMATION

AmeriHealth Caritas New Hampshire

Effective Date: 01/01/2027		
BIN: 029289	PCN: 00000900	Group: N/A

- All members of **AmeriHealth Caritas New Hampshire** will receive a **new member identification (ID) card** as shown below.
- Process prescriptions online using the **AmeriHealth Caritas New Hampshire ID card** information.

AmeriHealth Caritas
New Hampshire

Member name
John L. Doe

AmeriHealth Caritas New Hampshire ID
123456789

Date of birth: MM/DD/YYYY

State ID: 1234567890123

Copays
ER: \$0 PCP: \$0 SPEC: \$0

Limits may apply to some services.

Not transferable

Effective date
MM/DD/YYYY

AmeriHealth Caritas
New Hampshire

www.amerihhealthcaritasnh.com

Always carry your AmeriHealth Caritas New Hampshire card. You'll need it to get your benefits. Go to your AmeriHealth Caritas New Hampshire primary care provider (PCP) for medical care.

Emergency room: Go to an emergency room near you if you believe your medical condition may be an emergency. If you get emergency care, please notify your PCP.

Out-of-area care: Report out-of-area care to AmeriHealth Caritas New Hampshire and your PCP within 48 hours.

Mental health, drug, and alcohol services: Call Member Services at 1-833-704-1177.

To file an appeal or grievance, contact Member Services at 1-833-704-1177.

AmeriHealth Caritas New Hampshire
Claims Processing
P.O. Box 7387
London, KY 40742-7387

Member Services
1-833-704-1177 (TTY 1-855-534-6730)
24 hours a day, seven days a week

Provider Services and prior authorization
1-888-699-1479

Report Medicaid fraud
1-866-833-9718

To speak with a nurse anytime
1-855-216-6065

CTS (non-emergency medical transportation)
1-833-301-2264

Pharmacy Member Services
1-888-765-6383 or TTY 711

Pharmacy RxBIN #029289
Pharmacy RxPCN #00000900
Pharmacy Provider Services: 1-888-765-6394

All other insurance payors must be billed before AmeriHealth Caritas New Hampshire, payor of last resort.

Processor Information

	Previous	New
Name of Processor	PerformRX	Optum Rx
Bank Identification Number (BIN)	019595	029289
Processor Control Number (PCN)	PRX00800	00000900
Submitted Group (Group)	N/A	N/A

Other Information

Primary Service Area	New Hampshire
Overall Number of Lives	43,165
Plan Type	Medicaid
New Member ID	N
New Member ID Format	N/A
Person Code Required	N/A
Coordination of Benefits	

To view payer sheets, visit: business.optum.com/payersheets. To reduce processing errors, please confirm the information on member's ID card prior to submitting prescription claims.

Should you have any questions or require assistance, please contact the AmeriHealth Caritas New Hampshire Pharmacy Services at **1-888-765-6394** (8am - 7:00pm Monday - Friday).

Please distribute immediately.

For questions regarding communications, contact the Pharmacy Provider Communications team: pharmacyprovidercommunications@optum.com
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